

QUALITY ASSURANCE MANUAL

2. QUALITY POLICY & OBJECTIVES

The Quality Policy of the company is -

- ◆ To establish and maintain a Quality Management System which satisfies the requirements of ISO 9001:2008 and any other Customer specific quality requirement.
- ◆ To consistently provide services that fully and consistently meet the agreed requirements of Customers and any applicable codes of practice and/or statutory legislation.
- ◆ To ensure all company personnel are fully competent to carry out their assigned task.
- ◆ To strive to continually improve the service quality and the quality management system, through the use of this quality policy, quality objectives, analysis of data, audit results, corrective and preventive actions and management review.
- ◆ To set quality objectives throughout the company which will be measured and reported upon.
- ◆ To maintain records as objective evidence to demonstrate compliance with the quality management system.
- ◆ To review the quality management system at planned intervals to ensure it is effective and achieving the stated quality policy.

The Managing Director is fully committed to the above and actively encourages a similar commitment by personnel at all levels of the company.

This Quality Policy is evaluated as part of the overall review of the Quality Management System to ensure its stated objectives are met.

By signing this quality policy, the Managing Director gives his approval to the quality management system described in the quality manual and supporting company procedures.

SIGNED:-



DATE:- 16th January 2017

(John Sayers)
MANAGING DIRECTOR

NEXT REVIEW: 16th January 2018